

**Christopher Mawela**

Former IT Specialist

**Details**

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Email : [christopher.mawela@gmail.com](mailto:christopher.mawela@gmail.com)

Date of birth : 1979-08-30

Place of birth : Limpopo

Nationality : South African

**Profile**

Experienced IT Specialist familiar and adapt in working with business process analysis, software development, change management, IT operations and IT Support.  . Work well with others and committed to meeting deadlines and adhering to project lines. Proficient with Mainframe and Windows applications operating systems support.

**Employment History**

**Casual employment**

July 2015-Current

* Welding
* Forex trading
* PC installation
* Troubleshooting phones and tablets
* Software development

**IT Technician at Statistics South Africa (Stats SA), Vereeniging**

July 2011-February 2012

Reason for leaving: 8 month contract

* Install and maintain networking environment
* Investigate, troubleshoot and resolve end-user problems
* Conduct training and provide technical support to end-users
* Inventory, maintain and manage all IT assets

**Computer Operator at ABSA bank, Johannesburg**

June 2008-November 2008

Reason for leaving: 6 month contract

* Monitor  mainframe and bank applications 24x7 shift work according to operating instructions
* Monitor and respond to operating and error messages
* Enter commands and set controls on mainframes
* Testing and debugging of new programs
* Maintaining records and logging events
* Ensure all network operations are running properly
* Escalate failures to higher support levels

**Technical Specialist at Standard Bank, Johannesburg**

January 2007-June 2008

Reason for leaving: Limited career growth, Mainframes were being replaced by SAP

* Responsible for the overall quality of change management
* Ensure all program changes are assessed, approved, implemented and reviewed in a controlled manner.
* Automation of application development process (SDLC)
* Software Audit and Testing
* Disaster recovery

**Mainframe Operator at IBM South Africa, Johannesburg**

June 2006-December 2006

Reason for leaving: 1 year contract graduate program contract

* Monitor  mainframe applications 24x7 shift according to operating instructions
* Monitor and respond to operating and error messages
* Enter commands and set controls on mainframes
* Testing and debugging of new programs
* Maintaining records and logging events
* Ensure all network operations are running properly
* Escalate failures to higher support levels

**Internships**

**Graduate Trainee at IBM South Africa**

January 2006-December 2006

Reason for leaving: 1 year contract under graduate program.

* Enrolled for an IBM zSeries Mainframes Technical Support certification
* Completed 5 courses with IBM, listed below

**Business Analyst at El-Ozi IT Solutions**

June 2005-December 2005

Reason for leaving: Internship

* Introduced UML to design and document legacy and new software programs
* Interview system stakeholders and write software requirements and specification
* Designing and developing relational database management system.
* Designing and developing end-user software
* Writing technical documentation for users and programmers

**Education**

**Bachelor of Science in Geology and Informatics, University of Johannesburg, Johannesburg**

January 2000-December 2004

**Matric, Mulenga High School, Makhado**

January 1992-December 1995

Promoted from grade 8 to grade 10 after excellent examination results.

**Courses**

**Stress Management**, **Dynamic Growth Training**

September 2007

**Time and Priority Management, Dynamic Growth Training**

August 2007

**Advanced OS/390 JCL, Connection42**

July 2007

**Introduction to MVS, Connection42**

May 2007

**Introduction to OS/390 JCL, Connection42**

March 2007

**Basic of OS/390 RACF Administration, IBM South Africa**

June 2006

**MVS JCL and Utilities, IBM South Africa**

May 2006

**Z/OS and OS/390 Systems Operations, IBM South Africa**

**May 2006**

**Z/OS and OS/390 Facilities (JCL Advanced), IBM South Africa**

April 2006

**Basic JCL, IBM South Africa**

March 2006

**Skills**

* Advanced knowledge about hardware, software and programming
* Analytical skills
* Team player
* End-user support
* Troubleshooting and solutions development
* Change Management skills
* Project Managements skills

**Technical Skills**

**Advanced**

PC and Software installation, JCL, TWS, TSO, RACF, Windows 7/10, Office 2010, Mainframe systems, UML

**Intermediate**

Visual Basic, MS SQL Server 2019(SSIS, SSRS), Windows Server 2008, Service Desk, Documentation, Printers, Visual Studio 2019, HP Hardware (printers, servers, switches, desktops, laptops), XML, HTML

**Beginner**

Android Studio, Android Development, Net beans, Java, C#, VB, ASP.Net, Cisco Routers, Crystal Reports

**Hobbies**

Watching movies and academic research

**References**

**Abner Manaswe, Statistics SA,Manager**

[abnerm@statssa.gov.za](mailto:abnerm@statssa.gov.za), (012)-310-8600

**Sipho Mahlangu, ABSA, Shift Manager**

(011)-350-4400 /4409

**Joseph Ramalamula, Standard Bank, Former Colleague**

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**Jan Hoffman, IBM SA, Shift Manager**

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